



The Sewerage & Water Board

OF NEW ORLEANS

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FOR IMMEDIATE RELEASE

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NOV.17 PRECAUTIONARY BOIL WATER ADVISORY CANCELED FOR THE EAST BANK OF NEW ORLEANS

New Orleans – The Sewerage and Water Board of New Orleans (SWBNO), in consultation with the Louisiana Department of Health (LDH), has canceled the precautionary boil water advisory issued on Saturday, November 17, 2018 for residents of the East Bank of New Orleans. At approximately 6:42 am, water pressure levels dropped below 20 psi due to a power loss to water distribution system pumps 2 and 3 at the Claiborne Station which caused a loss of power to the water distribution system. Bacteriological tests confirmed that water in the area is safe to drink and could be used for personal needs.

Customers who have not used their water supply during the course of this precautionary boil water advisory are advised to flush their internal and external plumbing by running water through their system for several minutes.

Water samples from across the East Bank of New Orleans have tested negative for contamination. SWBNO is committed to providing safe drinking water, and this precautionary boil water advisory was issued out of an abundance of caution to ensure the public's safety. We thank the impacted residents and businesses for their patience and apologize for any inconvenience this may have caused. We also commend the fast and professional work of SWBNO employees from several departments and their work with LDH and Entergy officials during this event. A detailed report will follow.

Boil water advisories are issued out of an abundance whenever the water pressure drops below 20 psi. We agree with the recommendations of our regulatory partner, LDH, that it is prudent to issue these advisories.

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